# Ministry of education and science of Ukraine Sumy national agrarian university Faculty of economics and management Department of management named by professor L.Mykhailova

## Syllabus of the educational component

## BUSINESS MANAGEMENT (selective)

Specialty	D3 Management
Educational program	Management
HE level	doctor of philosophy the third (educational and scientific) level of higher education

## Creator: Sokhan I., Dr.Sci in Management, Professor of Management Department named after professor L.Mykhailova

Considered, reviewed and approved on the meeting of the Management Department named after professor L.Mykhailova

The head of the department	A0fress	Alvina ORIEKHOVA (name)
Approved:	1 11	
Guarantor of the educational program	Jeorgy (sign)	Inna SOKHAN. (name)
Dean of the Faculty	Juget (sign)	Marharyta LYSHENKO (name)
Head of PhD Department	(Sign)	Svitano Yacoshohu
A review of the work program has been p	orovide (Sign)  Oceaf  (Sign)	(name)  Stoyanets W  (name)
Methodist of the Department of Education Clicensing and accreditation	Quality, 4. Tracp (sign)	(Baranik N.) (name)
Registered in the electronic database: date	06.07.	2024

Information on viewing the work program (syllabus):

Academic year in which the changes are made	The number of the annex to the work program with a	The ch	anges were reviewed an	d approved
	description of the changes	Date and number of the protocol of the meeting of the department	Head of department	Guarantor of EP

#### 1. GENERAL INFORMATION ABOUT THE EDUCATIONAL COMPONENT

1.	Name of EC	Business manager	nent				
2.	Faculty/Department	Faculty of Economic and Management / Department of Management					
	raean, 2 sparans	named by professor L.Mykhailova					
3.	State of EC	Selective					
4.	Program/Specialty	Scientific and edu (educational and s					
		Level of higher ed			don.		
		Field of study: 07			tion».		
		Specialty: 073 - «					
5.	Level of NFC	8					
6.	Semester and	Full-time					
	studying duration	3 semester					
7.	ECTS credits number	3			0.10.11 . 1 . 1		
8.	Total workload and time allotment	L	Directed study	<del>,</del>	Self-directed study		
	Language of	Lectures	Seminars	Labs			
	instruction	20	30	-	100		
9.	Lecturer/Leader of	English					
	educational						
	component						
10.	ECTS credits number				ssor of Management		
	<b>a</b>	department named			10.15		
11.	Contacts		ours – eve	ery tuesday	at 12.15, online;		
12.	Educational	innalozynska@gm		ement" is an im	portant component of		
12.	component	_			ficant place in future		
	description				cal and applied aspects		
	1	-	-		onal subsystems of the		
					rities of business		
			implementation, interaction with partners and stakeholders in the				
		business environment, as well as the application of business					
		management tools in the activities of industrial enterprises.					
		The component of the educational program provides for the study of the business system of the enterprise, the construction and improvement of					
		•			concept of a business		
					agement, operational		
		_			se's functioning in the		
		business environ	ment, its pur	chasing and c	ommercial activities,		
					roaches and tools for		
					sumers, as well as		
12	Edmadi1	determining busin					
13.	Educational		_		methodological and		
	component aim	practical provisions of business management implemented by enterprises, application of management tools and technologies in					
		business, development of management and administration capabilities					
		of the components of the enterprise's business activities in predictable					
		and unpredictable conditions.					
14.	Prerequisites for	1. The educational		based on such a	course as: OK3, OK5,		
	educational	OK6	. •	. 1			
	component studying, connection with	2. The educational	component is the	he basis for prep	paring a dissertation		
	other educational						
	components of EP						
	components of Li						

## 15. Policy of academic integrity

According to the Code of Academic Integrity of the Sumy NAU, academic integrity is a set of principles, rules of behavior of participants in the educational process, aimed at forming an independent and responsible personality, capable of solving tasks in accordance with the educational level in compliance with the norms of law and social morality.

Observance of academic integrity by students of higher education involves independent performance of educational tasks, tasks of current and final control, learning results.

It is expected that students of higher education will adhere to the principles of academic integrity, being aware of the consequences of its violation, which is determined by the regulatory documents of the Sumy National Agrarian University, in particular the Code of Academic Integrity, the Regulations on the Prevention and Detection of Academic Plagiarism at the Sumy NAU (a full list of regulatory documents is posted on the university's website.

https://snau.edu.ua/viddil-zabezpechennya-yakosti-osviti/zabezpechennya-yakosti-osviti/akademichna-dobrochesnist/).

For violation of academic integrity, students of higher education may be held to the following academic responsibility:

- repeated assessment (test, exam, credit, etc.);
- repeated completion of the training course;
- warning;
- issuing a reprimand;
- expulsion from the university; (Part 5 of Article 48 of the draft Law of Ukraine "On Education");
- arrest or restriction of liberty, or deprivation of liberty, with deprivation of the right to hold certain positions or engage in certain activities with a fine.

## 2. LEARNING OUTCOMES UNDER THE EDUCATIONAL COMPONENT AND THEIR RELATIONSHIP WITH PROGRAM LEARNING OUTCOMES

Learning outcomes for EC (MLOs): On successful completion the educational component, the student will be able	Program learning outcomes, PLOs (specify the number according to the numbering given in EP) <sup>1</sup>		How assessed	
	PLO <sub>5</sub>	PLO <sub>9</sub>	PLO <sub>10</sub>	
MLOs 1. Understand the essence and principles of the system approach in management; the role and relationship of the constituent components of the system of relations in the organization, formulate the problem and evaluate the results.		Х		
MLOs 2. To study the structural elements of the management system, to use the latest technologies and research methodology in combination with modern management science, to know the approaches to the formation of the management system.	х			Individual calculation and analytical task
MLOs 3. Apply the latest management theories and concepts, create a resource concept of system management in accordance with the research objectives, formalize the results of scientific research.			X	Multiple choice test

PLO 5 Deeply understand the general principles and methods of management sciences, as well as the methodology of scientific research, apply them in one's own research in the field of management and in teaching practice.

PLO 9. To demonstrate a systematic scientific worldview, to rationally understand the challenges facing science in the context of socio-economic and environmental problems of our time (ethical dilemmas, values, global social transformations).

PLO <sub>10</sub>. Develop management theories, concepts and principles for the implementation of the principles of sustainable development at different levels of management, integrate the obtained research results into logical structures for solving theoretical and practical management problems in accordance with the topic of own research.

#### 3. CONTENT OF THE EDUCATIONAL COMPONENT (CURRICULUM PROGRAM)

Topic.	Dist	ribution	within the	References
List of issues to be considered within the	ger	neral tim	ie budget	
topic	Lc	Pr	Ind	

m · · · · ·	-	2 1	1.0	
Topic 1. Business management as a science	2	2	10	1, 2, 3, 4, 5, 6, 8, 9, 10, 12
The concept of business management and				
its place in management. Principles and				
functions of business management.				
Evolution of business management. Functional and process approaches in				
management				
Topic 2. Business models in management	2	2	10	1, 2, 3, 4, 5, 6, 8,
The concept of a business model and its			-	9, 10, 11,12
evolution. Elements and functions of a				
business model. The environment of the				
business model's functioning. Approaches				
to the formation of a business model		4	10	1.2.2.4.5.6.0
Topic 3. Modern business models	4	4	10	1, 2, 3, 4, 5, 6, 8,
Features of the classification of business				9, 10, 13
models. The MTI approach (Peter Weil).				
The Henry Chesbrough approach. The Don Debelak approach. The Chan Kim and Rene				
Mauborn approach. The Chan Kim and Kene Mauborn approach. The Andrian Slywocki				
approach. The Gary Hamel approach. The				
M. Johnson, K. Christensen and H.				
Kagermann approach. The Lars Schweitzer				
approach. The J. Linder and S. Cantrell				
approach. Paul Timmers' approach. Michael Rapp's approach. Vadim Kotelnikov's				
approach. Alan Afua's approach. Alexander				
Osterwalder and Yves Pinnier's approach.				
Topic 4. The life cycle and assessment of	2	4	10	1, 2, 3, 4, 5, 6, 8,
a company's business model				9, 10, 11, 13
The concept of the company's life cycle.				
Stages of the business model life cycle.				
Strategic measurement of the business model.				
Topic 5. Introduction to business process	2	2	10	1, 2, 3, 4, 5, 6, 8,
management	2	2	10	9, 10, 11, 13, 14,
Processes in the environment. Components				18
of a business process. Origin and history of				
BPM. Functional organization. The birth of				
process thinking. The rise and fall of BPR. The BPM life cycle.				
Topic 6. Process identification	2	2	15	1, 2, 3, 4, 5, 6, 8,
				9, 10, 13, 15
Context of process identification. Defining				
process architecture. Process categories. Relationships between processes. Reusing				
reference models. Process landscape model.				
Example of SAP process architecture.				
Process selection. Selection criteria. Process				
performance indicators. Process portfolio.				1.00
Topic 7. Fundamentals of Process	2	4	10	1, 2, 3, 4, 5, 6, 8,
Modeling First Steps with BPMN. Branching and				9, 10, 11
Merging. Exclusive Solutions. Parallel				
Execution. Inclusive Solutions. Rework and				

Repetition. Business Objects. Resources. Process Decomposition. Process Model Reuse.				
Topic 8. Process Redesign The Essence of Process Redesign . Product vs. Process Innovation . Concept Redesign . Devil's Quadrangle . Redesign Approaches . Orbit Redesign . Transactional Methods. Transformational Methods	4	6	15	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11
Topic 9. Process-Oriented Information Systems Types of Process-Oriented Information Systems. Domain-Specific Information about Process Systems. Business Process Management Systems. BPMS Architecture. ACNS Case. Benefits of Implementing BPMS. Workload Reduction. Flexible Systems. Transparency of Execution. Application of Rules. Problems of Implementing BPMS. Technical Problems. Organizational Difficulties	2	4	10	1, 2, 3, 4, 5, 6, 8, 9, 10, 11, 18
Total	20	30	100	

#### **4.TEACHING AND LEARNING METHODS**

MLO	Teaching methods (work to	Teaching methods
	be carried out by the teacher	(what types of
	during classroom classes,	educational activities
	consultations)	should the student
		perform independently)
MLOs 1. Understand the essence and	Verbal methods: lecture,	Method of ready
principles of the system approach in	explanation, educational	knowledge
management; the role and relationship of	discussion	
the constituent components of the system	Visual methods:	Method of formation of
of relations in the organization, formulate	demonstration	abilities and skills
the problem and evaluate the results.	Practical methods: practical	
	works, individual	
MLOs 2. To study the structural	calculation and analytical	Methods of checking and
elements of the management system, to	tasks	evaluating knowledge,
use the latest technologies and research	Method of tutoring	abilities and skills
methodology in combination with		
modern management science, to know		
the approaches to the formation of the		
management system.		
MLOs 3. Apply the latest management		Research method
theories and concepts, create a resource		
concept of system management in		
accordance with the research objectives,		
formalize the results of scientific		
research.		

#### 5. EVALUATION BY THE EDUCATIONAL COMPONENT

5.1.1 To assess the expected learning outcomes, it is provided:

№	Methods of summative assessment	Points / Weight in the overall assessment	The date of compilation
1.	Testing (multiple choice, open type tests)	30/30%	3-4 week
2.	Calculation task	25/25%	3-4 week
3.	INHT (calculation task)	15/15%	7-8 week
4.	Exam (written answer to open questions and performance of a practical calculation task)	30 / 30%	According to the session's schedule

#### 5.1.2 Evaluation criteria

Component	Unsatisfactory	Satisfactory	Good	Excellent
Calculation task	< 15 points	15-17 points	18-22 points	23-25 points
	The task requirements have not been fulfilled	Most of the requirements are met, but individual components are missing or insufficiently disclosed, there is no analysis of other approaches to the issue	All requirements of the task have been fulfilled	All the requirements of the task were met, creativity and thoughtfulness were demonstrated, and an own solution to the problem was proposed
Testing	<18 points	18-21 points	22-26 points	27-30 points
	the correct answer was provided for less than 60% of the tasks	the correct answer was provided for 60%-74% of the tasks	the correct answer was provided for 75%-89% of the tasks	90% or more tasks were answered correctly
INHT	<9 points	9-10 points	11-13 points	14-15 балів
	The task requirements have not been fulfilled	Most of the requirements are met, but some components are missing or insufficiently disclosed	All requirements of the task have been fulfilled	All the requirements of the task were met, creativity and thoughtfulness were demonstrated, and an own solution to the problem was proposed

## 5.2. Formative assessment:5.2.1 To evaluate the current progress in education and understand the areas of further improvement, is provided

$N_{\underline{0}}$	Elements of formative assessment	Date
1	Testing after learning the topics № 2,4,5,7.	3 week, 7 week
2	Verbal feedback from the teacher during classroom work	constantly
3	Oral survey during classes and feedback from the teacher during classroom work	constantly
4	Conversation and discussion during classroom lectures	constantly
5	Written feedback from the teacher based on the results of the INHW	3-4 week
6	Discussion of situational tasks and presentations on the subject of independent study of the discipline	constantly
7	Verbal feedback from the teacher and students after the	8 week

exam	

Self-assessment can be used as an element of summative assessment and formative assessment.

#### 5.3 Total number of points for EC and rating scale

The total number of points for the educational component is 100 points. 5.3.1 Evaluation scale operating at the University:

The sum of points	Evaluation on a national scale				
for all types of educational activities	For an exam, course project (work), practice, qualification work	For a credit			
90 - 100	excellent				
82-89	1				
75-81	-81 good	passed			
69-74					
60-68	satisfactory				
35-59	not satisfactory with the possibility of retaking	not passed with the possibility of retaking			
0-34	not satisfactory with obligatory repeated study of the discipline	not passed with obligatory repeated study of the discipline			

#### REFERENCES

#### Basic reading:

- 1. Lomer D. What is Case Management Software? 5 Elements of Effective Case Tracking and Reporting May 4th, 2020. URL: https://www.isight.com/resources/what-is-case-management-software/
- 2. Šimović V., Varga M., Oreški P. Case Study: an Information System Management Model. Management Information Systems, Vol. 7 (2022), No. 1, pp.13-24. URL: https://www.ef.uns.ac.rs/mis/archive-pdf/2012%20- %20No1/MIS2012-1-2.pdf
- 3. Shilling, M. (2020). Strategic management of technological innovation (6th ed.). McGraw-Hill Education. https://doi.org/10.1037/0000168-000
- 4. Doyle, P., & Stern, P.M. (2006). Marketing management and strategy (4th ed.). Financial Times Prentice Hall. Retrieved 5 March, 2021, from https://ebookcentral.proquest.com/lib/dublinit/detail.action?docID=5136422
- 5. Association for Project Management (2020). What Is Project Management? https://www.apm.org.uk/resources/what-is-project-management/#:~:text=Project%20management%20is%20the%20application,a%20finite%20timescale%20and%20budget

## Online-references:

- 6. https://2020projectmanagement.com
- 7.https://www.managers.org.uk/~/media/Files/PDF/M2020/Management%20 2020%20-%20Leadership%20to%20unlock%20long-term%20growth.pdf
  - 8. https://www.coursera.org/articles/team-management
  - 9. https://monday.com/blog/teamwork/team-management/
- 10. https://www.techtarget.com/searchdatamanagement/definition/datamanagement

#### <u>Individual reading:</u>

- 11. Jackson, Eric, "Sun Tzu's 31 Best Pieces Of Leadership Advice", Forbes, May 23, 2021. https://www.forbes.com/sites/ryanholiday/2012/05/07/9-lessons-on-leadership-from-genghis-khan-yes-genghis-khan/;
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- 12. Wren, D. A., & Bedeian, A. G. (2019). The evolution of management thought. (6th ed.), New York: Wiley, 518 p.
- 13. Mary P. Follett (2023). Creating Democracy, Transforming Management. New Haven: Yale University Press, 200 p.

- 14. Mearian, Lucas, "What is blockchain? The most disruptive technology in decades", Computerworld, May 31, 2018. https://www.computerworld.com/article/3191077/security/what-is-blockchain-the-most-disruptive-tech-in-decades.html; https://www.forbes.com/sites/theyec/2018/01/10/23-trends-that-will-shake-the-business-world-in-2018/#6b6c3524583f
- 15. This is a broad definition which has been used in different forms. The source here is "What is an External Environment in Business" Chapter 5, study.com, Accessed October 15, 2018. https://study.com/academy/lesson/what-is-an-external-environment-in-business-definition-types-factors.html
- 16. Sokhan I, Jiren L, Kandahura K, Hoi N, Matkovskyi P. Innovative Solutions in Administrative Management: Trends and Prospects. Salud, Ciencia y Tecnología Serie de Conferencias [Internet]. 2024 Dec. 31 [cited 2025 Feb. 19];3:.655.

  Available from: https://conferencias.ageditor.ar/index.php/sctconf/article/view/655
- 17. Sokhan I., Bevz M., Zapadenko V., Breus S., Pereguda Y. (2024). Technological Innovation as a Factor in Strengthening Economic Sustainability in the Context of Globalization. Data and Metadata, 3:228. <a href="https://doi.org/10.56294/dm2024.228">https://doi.org/10.56294/dm2024.228</a>
- 18. Inna Sokhan, Zoya Tsybulnyk, Olena Kyrychenko, Nelya Guts, Nataliia Prykhodkina (2025) Using Big Data analytics to assess educational outcomes at Ukrainian universities, Periodicals of Engineering and Natural Sciences, 13(3), 575-586. https://doi.org/10.21533/pen.v13.i3.447

Program software: Microsoft Office, Zoom, Moodle

### Рецензія на робочу програму (силабус) Business Management

Параметр, за яким оцінюється робоча програма (силабус) освітнього компонента	Так	Hi	Коментар
гарантом або членом проєктної групи			
Результати навчання за освітнім компонентом (ДРН) відповідають НРК	+		
Результати навчання за освітнім компонентом (ДРН) відповідають передбаченим ПРН (для обов'язкових ОК)	+		
Результати навчання за освітнім компонентом дають можливість виміряти та оцінити рівень їх досягнення	+		

Член проєктної групи ОНП Менеджмент	Γ			
	(підпис)	(ППП)		

Параметр, за яким оцінюється робоча програма	Так	Hi	Коментар
(силабус) освітнього компонента викладачем			
відповідної кафедри			
Загальна інформація про освітній компонент $\epsilon$	+		
достатньою			
Результати навчання за освітнім компонентом (ДРН)	+		
відповідають НРК			
Результати навчання за освітнім компонентом (ДРН)	+		
дають можливість виміряти та оцінити рівень їх			
досягнення			
Результати навчання (ДРН) стосуються	+		
компетентностей студентів, а не змісту дисципліни			
(містять знання, уміння, навички, а не теми навчальної			
програми дисципліни)			
Зміст ОК сформовано відповідно до структурно-	+		
логічної схеми			
Навчальна активність (методи викладання та	+		
навчання) дає змогу студентам досягти очікуваних			
результатів навчання (ДРН)			
Освітній компонент передбачає навчання через	+		
дослідження, що є доцільним та достатнім для			
відповідного рівня вищої освіти			
Стратегія оцінювання в межах освітнього компонента	+		
відповідає політиці Університету/факультету			
Передбачені методи оцінювання дозволяють оцінити	+		
ступінь досягнення результатів навчання за освітнім			
компонентом			
Навантаження студентів є адекватним обсягу	+		
освітнього компонента			
Рекомендовані навчальні ресурси є достатніми для	+		
досягнення результатів навчання (ДРН)			
Література є актуальною	+		
Перелік навчальних ресурсів містить необхідні для	+		
досягнення ДРН програмні продукти			

Перелік навчальних ресурсів м	пістить необхідні для	+			
досягнення ДРН програмні пр	одукти				
Рецензент (викладач кафедри)					
` <b>1</b>	(назва)	(посада, ПІБ)		<del>ПБ)</del>	(підпис