## Ministry of education and science of Ukraine Sumy National Agrarian University

**Management Department** 

APPROYED

Head of the Management Department

2020 year

### WORKING TRAINING PROGRAM OF ACADEMIC DISCIPLINE

### Administrative management

073 "Management"

EL «Bachelor»

Faculty: Economics and management

| The work program was approved at  | The work program was approved at a meeting of the Department of Management. |  |  |  |  |  |  |  |  |
|---|---|--|--|--|--|--|--|--|--|
| Protocol from " <u>09</u> " <u>06.2020</u> year № <u>12</u>                   |   |  |  |  |  |  |  |  |  |
| Head of the Department (sig   | nature)   | (Mykhailov A.N.) (surname and initials)    |  |  |  |  |  |  |  |
| Confirmed:  |   |  |  |  |  |  |  |  |  |
| Guarantor of educational and profes   | sional program  Sleevel (signature)   | _ (Strochenko N.I.) (surname and initials) |  |  |  |  |  |  |  |
| Dean of the Faculty of Economics and Management                               | Scheen)   | (Strochenko N.I.)                          |  |  |  |  |  |  |  |
| Methodist of the Department of education quality, licensing and accreditation | #. hap  | (N. Baranik)                               |  |  |  |  |  |  |  |
| Registered in the electronic data base  | : <u>21.07</u>  | 20 <u>20</u> year                          |  |  |  |  |  |  |  |

SNAU, 2020

1. Description of academic discipline

|                                       | Description of academic                                | uiscipiiiic                             |                     |  |
|---------------------------------------|--|---|---------------------|--|
| Denomination                          | Industry knowledge, direction of training, educational | The characteristic of academ discipline |                     |  |
|                                       | qualifying level                                       | full-time<br>study                      |                     |  |
|                                       | Branch of knowledge:                                   |   |                     |  |
|                                       | 07 Management and                                      | D                                       | 1                   |  |
| The number of credits                 | administration   | Regi<br>                                | ulatory             |  |
| -4                                    | Direction of training:                                 |   |                     |  |
|                                       | 073 "Management"                                       |   |                     |  |
| Modules- 2                            |  | Year of                                 | training:           |  |
| Modules: 2                            |  | 2020                                    | 0-2021              |  |
|                                       |  | Co                                      | ourse               |  |
|                                       |  |   | 4                   |  |
|                                       |  | Sen                                     | nester              |  |
| The total number of                   |  |   | 7                   |  |
| hours <b>120</b>                      |  |   | cture               |  |
|                                       |  |   | 0 h.                |  |
|                                       |  |   | ll seminars<br>30h. |  |
|                                       |  |   | JOII.               |  |
| Hours a week for full-time education: | Educational level:                                     |   |                     |  |
| class- 2                              | Bachelor   |   | dent work           |  |
| student's self-study- 4               |  | 6                                       | 0 h.                |  |
|                                       |  | Type of control: <i>Exam</i>            |                     |  |

**Note**. The ratio of the number of hours classes for independent and individual work is: -full-time-60/60 (50/50)

#### 2. Goals and objectives of academic discipline

**Goals**: to increase the effectiveness of the management of organizational structures due to correct use of the different levels of management principles and tools of the Administration, the creation of an integrated system of administrative management of the organization.

**Objectives:** the study of terminological databases on administrative management; study of the role of administration and administrative manager in the system of administrative management; study of the functions and the administrative management; formation of skills for planning and

organizing of administrative work; justification of the choice of forms and methods of administrative influence on subordinates; a study of forms of administrative control and regulation of activity; the formation of information and administrative support of the organization.

The study of the discipline " The study of the discipline "Administrative Management" involves the

formation of students' competencies:

|   | mation of stadents competencies:  | Code  |
|---|---|-------|
|   | Program competence  | Code  |
|   | General   |       |
| 1 | Ability to think abstractly, analyze, synthesize, and establish relationships between socioeconomic phenomena and processes.  | 3K 1  |
| 2 | Ability to apply conceptual and basic knowledge, understanding the subject area and the profession of manager.  | 3K 2. |
| 3 | Ability to work in a team and establish interpersonal interaction in solving professional problems.   | 3K 5. |
| 4 | Ability to learn and acquire modern knowledge.  | 3K 6. |
|   | Professional (special)  |       |
| 1 | Ability to identify and describe the characteristics of the organization  | ФК 1  |
| 2 | Ability to analyze the results of the organization, compare them with the factors of external and internal environment, to determine the prospects for development of the organization. | ФК 2  |
| 3 | Ability to identify functional areas of the organization and the relationships between them.  | ФК 3  |
| 4 | Ability to manage the organization and its departments through the implementation of management functions   | ФК 4  |
| 5 | Ability to choose and use modern management tools   | ФК 5  |

#### 2.3 Program learning outcomes

As a result of studying the discipline "Administrative management" the student must be able to demonstrate the

following learning outcomes:

| No | Program learning outcomes  |        |  |  |  |  |  |
|----|--|--------|--|--|--|--|--|
| 1  | Demonstrate knowledge of theories, methods and functions of management, modern concepts of |        |  |  |  |  |  |
|    | leadership   |        |  |  |  |  |  |
| 2  | Demonstrate skills to identify problems and justify management decisions                   | ПРН 4  |  |  |  |  |  |
| 3  | Describe the content of the functional areas of the organization                           | ПРН 5  |  |  |  |  |  |
| 4  | Apply management methods to ensure the effectiveness of the organization                   | ПРН 8  |  |  |  |  |  |
| 5  | Assess the legal, social and economic consequences of the organization                     | ПРН 12 |  |  |  |  |  |

#### 3. The program of academic discipline

(Methodological Council of the faculty «28» Juanuary 2019., protocol №3, Methodological Council of the University on approbation)

#### Module 1. Theoretical principles of administrative management

Content of module 1. The theoretical basis of administrative management

Theme 1. Historical conditions and evolution of administrative management. principles of administrative management. Problems and prospects of development of administrative management. Classical administrative school. The theory of the administrative organization of the ideal type of M. Weber. Principles of administrative management. The modern concept of administrative management.

The administrative bureaucracy. Administrative management problems and prospects of development. Administrative management of different business cultures and civilizations.

**Theme 2**. *The system of administrative management*. The essence and the importance of the process of administrative management. The components of the process of administrative management functions, methods, managerial decision. The system of administrative management (Administrative Management System-AMS). The Structure of the AMS. The formation of the AMS. Administrative management in business organizations, non-profit and public organizations.

**Theme 3**. *Administrative positions and their types*. Administration, its shape, tasks, functions and structure. Manager as a key element of the system of administrative management. The role of the Manager from Minzberg. Requirements for the modern Manager. Administrative positions and their hierarchy.

# Module 2. Function and technology of administrative management Content of module 2. Function and technology of administrative management

**Theme 4** . *Planning of administrative management*. The essence of administrative planning. Principles of administrative planning. The level of administrative planning. Prospective and strategic planning as the primary function of the administration. Definition of the mission and goals of the organization. Strategic planning process as a major function of the authority. methodological basis of administrative planning. Methods of development plans.

Short-term and operational plans. Schedule plans.

Theme 5. Organization of work of subordinates and designing works. The essence of the Organization of the Administration and its role in administrative management. The delegation of powers. Horizontal and functional division of labor. Departamentalization in device management. Methodological bases of designing of organizational structures of administrative management. Factors that influence the design process. How to design organizational structures of administrative management. Design tools. The concept of designing work. Analysis of the work. The content and context of the work. Options for working. The model designing works.

**Theme 6.** *Methodological Foundations of organizational structures.* Fakors that influence the design process. The procedure of designing organizational structures of administrative management. Organizational structures design of administrative management. Design tools.

**Theme 7.***Employee Motivation of management.* Entity, the value of motivation of administrative employees. Administrative forms for motivating employees. Unconventional approaches to motivating employees of management. Building systems promote. Prevention of demotivation. The role of the salaries, allowances and salary awards in the motivation of management.

**Theme 8***Control and regulation of administrative management.* Principles of administrative control. Types of administrative control. Features of the regulation of administrative activity in the organization. External and internal administrative control. Solid and selective methods of control. Visual and automated control of observation. Administrative Tools of control.

Theme 9. The administrative methods of management and administration of operational decisions. Methods of administrative management and their classification. Administrative Office management in the organization. The nature of administrative authority. Typology of managers and subordinates. The authority of the Manager. Methods of administrative influence. The disciplinary effect. Organization of discipline and order. Regulation as a way to implement the administrative authority. Streamlined, democratization and economic relationships between subordinates and the administration. Types of management decisions. Forms of decision making authority. Communication and information support of the

organization. Control over the approval of management decisions. Score implementation of operational decisions. Sanctions and incentives.

Theme 10. Modern technologies of administrative management. Information systems as the basis of modern technologies of administrative management. Types and forms of administrative information systems in management. Process approach in administrative management. Administrative know-how. Administrative management and the concept of "lean production". Administrative management and the quality management system according to the standards ISO. The experience of modern administrative management in the European countries. The integration of the administrative management system with an automated control system organization (ERP-systems).

4. The structure of the discipline

| 4. The st                                    | ructure of th       | e disci   | pline    |        |     |  |  |
|--|---------------------|-----------|----------|--------|-----|--|--|
| The names of modules and themes              | The number of hours |           |          |        |     |  |  |
|  | full-time           |           |          |        |     |  |  |
|  | -All Ove including  |           |          |        |     |  |  |
|  | Guo                 | l p i     |          |        |     |  |  |
| 1  | 2                   | 3         | 4        | 5      | 6   |  |  |
| Module 1. Theoretical princi                 | ples of adminis     | trative n | nanagen  | nent   |     |  |  |
| Content of module 1. Theoretical             |                     |           |          |        | t   |  |  |
| <b>Theme 1.</b> Historical conditions and    | 10                  | 2         | 2        |        | 6   |  |  |
| evolution of administrative                  |                     |           |          |        |     |  |  |
| management. Principles of                    |                     |           |          |        |     |  |  |
| administrative management. Problems          |                     |           |          |        |     |  |  |
| and prospects of development of              |                     |           |          |        |     |  |  |
| administrative management.                   |                     |           |          |        |     |  |  |
| <b>Theme 2.</b> The system of administrative | 12                  | 2         | 4        |        | 6   |  |  |
| management.                                  |                     |           |          |        |     |  |  |
| <b>Theme 3.</b> Administrative positions and | 10                  | 2         | 2        |        | 6   |  |  |
| their types.                                 |                     |           |          |        |     |  |  |
| Together module 1                            | 32                  | 6         | 4        | -      | 18  |  |  |
| Module 2. Function and techno                |                     |           |          |        |     |  |  |
| Content of module 2. Function and            | technology of a     | administ  | rative m | anagem | ent |  |  |
| <b>Theme4</b> . Planning in administrative   | 10                  | 2         | 2        |        | 6   |  |  |
| management.                                  |                     |           |          |        |     |  |  |
| <b>Theme 5.</b> Organization of work of      | 12                  | 4         | 2        |        | 6   |  |  |
| subordinates and designing works.            |                     |           |          |        |     |  |  |
| <b>Theme 6.</b> Methodological Foundations   | 14                  | 4         | 4        |        | 6   |  |  |
| of organizational structures                 |                     |           |          |        |     |  |  |
|  |                     |           |          |        |     |  |  |
|  |                     |           |          |        |     |  |  |
| <b>Theme 7.</b> Employee motivation of       | 14                  | 4         | 4        |        | 6   |  |  |
| management.                                  |                     |           |          |        |     |  |  |
| Theme8 Control and regulation of             | 10                  | 2         | 2        |        | 6   |  |  |
| administrative management.                   |                     |           |          |        |     |  |  |

| <b>Theme 9.</b> The administrative methods of management and administration of | 14  | 4  | 4  |   | 6  |
|--|-----|----|----|---|----|
| operational decisions.   |     |    |    |   |    |
| <b>Theme 10.</b> Modern technologies of  | 14  | 4  | 4  |   | 6  |
| administrative management.   |     |    |    |   |    |
|  |     |    |    |   |    |
| Together module3   | 88  | 24 | 22 |   | 42 |
| Total hours  | 120 | 30 | 30 | - | 60 |

## 5. Themes and sessions lecture plan (full-time study)

| No  | Topic name  | The Number Of |
|-----|---|---------------|
| s/n | Topic name  | hours         |
| 1   | Theme 1.Historical conditions and evolution of administrative             | 2             |
| 1   | management. Principles of administrative management . Problems            | 2             |
|     | and prospects of development of administrative management.                |               |
|     | 1. Classical administrative school.                                       |               |
|     | 2. The theory of the administrative organization of the ideal type of M.  |               |
|     | Weber.  |               |
|     | 3. Principles of administrative management.                               |               |
|     | 4. Administrative Management Problems and prospects of development.       |               |
|     | 5. Administrative management of different business cultures and           |               |
|     | civilizations.  |               |
| 2   | Theme 2. The system of administrative management.                         | 2             |
|     | 1. The essence and importance of administrative management.               |               |
|     | 2. The components of the process of administrative management             |               |
|     | functions, methods, managerial decision.                                  |               |
|     | 3. The system of administrative management (Administrative                |               |
|     | Management System-AMS)  |               |
| 3   | Theme3. Administrative positions and their types.                         | 2             |
|     | 1. Administration, its shape, tasks, functions and structure.             |               |
|     | 2. Manager as a key element of the system of administrative               |               |
|     | management.   |               |
| 4   | Theme 4.Planning in the administrative management.                        | 2             |
|     | 1. The essence of administrative planning.                                |               |
|     | 2. Principles of administrative planning. The level of administrative     |               |
|     | planning.   |               |
|     | 3. Prospective and strategic planning as the primary function of the      |               |
|     | administration.   |               |
| 5   | Theme 5. Organization of work of subordinates and designing               | 4             |
|     | works.  |               |
|     | 1. The essence of the Organization of the Administration and its role in  |               |
|     | administrative management.  |               |
|     | 2. Delegation of powers.  |               |
|     | 3. Horizontal and functional division of labor. Departamentalization in   |               |
|     | device management.  |               |
| 6.  | Theme 6. Methodological bases of designing administrative                 | 4             |
|     | management of organizational structures.                                  |               |
|     | 1. Fakors that influence the design process.                              |               |
|     | 2. The procedure of designing organizational structures of administrative |               |

| management.  |    |
|--|----|
| 7 Theme 7. Employee motivation of management.                        | 4  |
| 1. The entity, the value of motivation of administrative employees.  |    |
| 2. Forms of motivating administrative employees.                     |    |
| 3. Non-traditional approaches to motivating employees of management. |    |
| 8 Theme 8. Control and regulation of administrative management.      | 2  |
| 1. Principles of administrative control.                             |    |
| 2. Types of administrative control.                                  |    |
| 3. Features of the regulation of administrative activity in the      |    |
| organization.  |    |
| 9 Theme 9. The administrative methods of management and              | 4  |
| Administration of operational decisions.                             |    |
| 1. Administrative Management Methods and their classification.       |    |
| 2. Administrative Office management in the organization.             |    |
| 3. The nature of the administrative authority.                       |    |
| 4. Methods of administrative influence.                              |    |
| 5. Types of management decisions.                                    |    |
| 6. Communication and information support of the organization.        |    |
| 10 Theme10. Modern technologies of administrative management         | 4  |
| (Administrative know-how).   |    |
| 1. The information system is the basis of modern technologies of     |    |
| administrative management.   |    |
| 2. The types and forms of administrative information systems in      |    |
| management.  |    |
| 3. Process approach in administrative management.                    |    |
| 4. Administrative management and the concept of "lean production".   |    |
| 5. Japanese know-how. The experience of modern administrative        |    |
| management in the European countries.                                |    |
| Together   | 30 |

6. The topics of the workshops

| N₂ | Topic name   | The Number Of |
|----|--|---------------|
|    | _  | hours         |
| 1  | The investigation of administrative principiles                          | 2             |
| 2  | Manager as a key element of the system of administrative management.     | 4             |
|    | The role of the Manager from Mincbergom. Requirements for the            |               |
|    | modern Manager administrator   |               |
| 3  | Ethics of business communication in administrative management.           | 2             |
| 4  | Definition of the mission and goals of the organization. Strategic       | 2             |
|    | planning process as a major function of the authority.                   |               |
| 5  | How to design organizational structures of administrative management     | 6             |
| 6  | Building systems of promotion  | 2             |
| 7  | Study of the features of the control and regulation of administrative    | 2             |
|    | activity in the organization.  |               |
| 8  | Authority of a manager   | 2             |
| 9  | Technology of making management decisions                                | 4             |
| 10 | Application of professional technologies in the professional activity of |               |
|    | the manager-manager  |               |
|    |  |               |
| 11 | Final lesson   | 2             |
|    |  |               |
|    |  |               |

| Together  | 30 |
|-----------|----|
| i ogether | 30 |

#### 7. Individual work

| N.T.     | Tonis name   | The Number Of |
|----------|--|---------------|
| N₂       | Topic name   | The Number Of |
| <u> </u> | Thomas 1 Historical conditions and application of administrative   | hours         |
| 1        | Theme 1.Historical conditions and evolution of administrative  | 6             |
|          | management. Principles of administrative management. Problems and prospects of development of administrative management. |               |
|          |  |               |
|          | The modern concept of administrative management.   | <u> </u>      |
| 2        | Theme 2. The system of administrative management.  | 6             |
|          | The system of administrative management. The Structure Of the AMS.   |               |
|          | The formation of the AMS.  | C             |
| 3        | Theme 3. Administrative positions and their types.   | 6             |
| <u> </u> | Administrative positions and their hierarchy.  |               |
| 4        | Theme 4.Planning in the administrative management  | 6             |
|          | Methodological basis of administrative planning. Methods of  |               |
|          | development plans.   |               |
| 5        | Theme 5. Organization of work of subordinates and designing  | 6             |
|          | works.   |               |
|          | The concept of designing work. Analysis of the work. The content and   |               |
|          | context of the work  |               |
| 6        | Theme 6. Methodological bases of designing administrative  | 6             |
|          | management of organizational structures.   |               |
|          | Design tools.  |               |
|          |  |               |
| 7        | Theme 7. Employee motivation of management   | 6             |
|          | Prevention of demotivation. The role of the salaries, allowances and   |               |
|          | salary awards in the motivation of management.   |               |
| 8        | Theme 8. Control and regulation of administrative management.  | 6             |
|          | External and internal administrative control. Administrative tools of  |               |
|          | control.   |               |
| 9        | Theme 9. The administrative methods of management and  | 6             |
|          | Administration of operational decisions  |               |
|          | Control over the approval of management decisions. Score   |               |
|          | implementation of operational decisions. Sanctions and incentives.   |               |
|          | Typology of managers and subordinates. The disciplinary effect.  |               |
|          | Organization of discipline and order.  |               |
| 10       | Theme10. Modern technologies of administrative management  | 6             |
|          | Administrative management and the quality of management system   |               |
|          | according to the standards ISO.  |               |
|          | Together   | 60            |

#### 8. Teaching methods

Verbal, visual, hands-on skills, testing and evaluation of the knowledge, abilities and skills, the methods of oral presentation of knowledge, strengthening of educational material, independent work of students with the understanding and assimilation of new material, work with the application of knowledge in practice

#### 9. Methods of control

Oral, written, practical (laboratory) and self-control.

#### 13. The distribution of points that get students

|    | The current testing and independent work       |    |  |  |    |    |    |    |    |     | Together<br>from<br>modules and<br>IW | Apec<br>exploit |       |     |
|----|--|----|--|--|----|----|----|----|----|-----|---------------------------------------|-----------------|-------|-----|
|    | Module 1<br>20 points<br>Content<br>ofmodule 1 |    |  | Module 2<br>20 points<br>Content of module 2 |    |    |    |    |    |     | ation                                 | Exam            | Total |     |
| T1 | T2   | Т3 |  | T4   | Т5 | Т6 | Т7 | Т8 | Т9 | T10 | 55<br>( <b>40 + 15)</b>               | 15              | 30    | 100 |
| 6  | 7  | 7  |  | 3  | 3  | 3  | 3  | 3  | 3  | 2   |                                       |                 |       |     |
|    |  |    |  |  |    |    |    |    |    |     |                                       |                 |       |     |

T1, T2 ... T9 are the themes of modules.

**Scale: national and ECTS** 

| The sum of the points for all types | Score Of<br>ECTS | Score from the national scale                                 |  |
|-------------------------------------|------------------|---|--|
| of training activities              |                  | for the examination, course project (work), practice          | for classification                                 |
| 90 - 100                            | AND              | Excellent   | credited with                                      |
| 82-89                               | IN               | Good  |  |
| 74-81                               | С                |   |  |
| 64-73                               | D                | Satisfactory  |  |
| 60-63                               | E                |   |  |
| 35-59                               | FX               | unsatisfactopy with the possibility of re-Assembly            | not counted with the possibility of re-Assembly    |
| 0-34                                | F                | Unsatisfactory with the obligatory re-study of the discipline | You failed with obligatory studying of disciplines |

#### 14.Methodological support

- 1.Administrative management: lecture notes for students 4-year field of study 073 "Management", 074"Public administration" full-time and part-time courses in Agricultural higher educational institutions Sumy: SNAU 2017.- 77 p.
- 2.Workbook to carry out the practical tasks for students 4-year field of study 073 "Management", 074"Public administration" full-time and distance learning in agrarian higher educational institutions Sumy: SNAU, 2017.- 83 p.
- 3.Administrative management: methodological guidelines for individual work for students 4-year field of study 073 "Management", 074"Public administration" full-time and distance learning in agrarian higher educational institutions- Sumy: SNAU 2016.- 31 p.
  - 4. Moodle-https://cdn.snau.edu.ua/moodle/course/view.php?id=2884

#### 15. Recommended reading

#### **Basic**

- 1 Administration Skills © 2012 Manmohan Joshi & Ventus Publishing ApS ISBN 978-87-403-0111-3 (link-http://thetutorreport.com/wp-content/uploads/2012/11/administration-skills.pdf)
- 2. Management Basics Susan Quinn, Associate Professor, Bissett School of Business Bissett School of Business, 2010 (link http://bookboon.com/en/management-basics-ebook)
- 3. Effective Management Decision Making, An Introduction Ian Pownall, 2012 (link bookboon.com/en/effective-management-decision-making-ebook)

#### Secondary

- 1. A summary of the lectures "administrative management": [electronic resource]/library/Economist. Access mode: http://management.fem.sumdu.edu.ua/index.php/ua/methodpart/9
- 2. A summary of the lectures "administrative management": [electronic resource]/library/Economist access mode: <a href="http://library.if.ua/books/3.html">http://library.if.ua/books/3.html</a>.